



# **TASTE & FEEL THE DIFFERENCE™**

---

## **Elite Series Owner's Guide 1620S & 1620E**

# TABLE OF CONTENTS

---

|                                        |    |
|----------------------------------------|----|
| Welcome to the LifeSource Family ..... | 1  |
| Platinum Protection Plan.....          | 2  |
| Our Referral Program.....              | 3  |
| A Note to Your Plumber .....           | 4  |
| Equipment Specifications .....         | 5  |
| System Quick Facts .....               | 6  |
| Best Practices .....                   | 7  |
| Minimizing Mineral Spots .....         | 8  |
| Pre-Installation Instructions.....     | 9  |
| Installation Instructions.....         | 12 |
| System Rinse.....                      | 14 |
| System Timer .....                     | 16 |
| Post-Installation Instructions.....    | 17 |
| Troubleshooting.....                   | 19 |
| Warranty Details .....                 | 20 |
| Contact Customer Service .....         | 24 |



# WELCOME TO THE LIFESOURCE FAMILY

## LifeSource Water Is A Company You Can Depend On

It is our mission to improve peoples' lives by providing filtered and conditioned water to every home conveniently, honestly and reliably through high quality filtration products.

## Our Promise To You

LifeSource Water has been a family owned and operated company since 1984. We are proud to have produced the very first salt-free, Whole House Water System and continue to manufacture the highest quality water filtration products. We pride ourselves in making quality water easy for our customers. Our customer care team is here to help ensure the water coming out of every tap and shower in your home is always clean, healthy and tastes great.

***"Thank you for joining us in reducing plastic bottle and water waste. We're happy to be part of your family."***



A handwritten signature in black ink, appearing to read 'Carol Z...

**President of LifeSource Water**





## LIFESOURCE PLATINUM PROTECTION

### **Enhanced Referral Plan Membership**

As a member, when anyone you refer purchases a LifeSource Whole House Water System, you receive \$400 and they receive a \$100 discount on their new system!

### **Free Replacement Parts**

Replacement parts are covered during the 12 year lifetime of your system.

### **Secure ScaleSolver® Pricing**

When it's time to replace your ScaleSolver, we guarantee your original purchase price.

**Premium service and protection for your peace of mind.**



Learn more about the **Platinum Protection Plan.**





## PAY IT FORWARD | GET REWARDED

### **Do you love having clean, filtered water from every tap?**

Tell a friend and earn extra cash! When anyone you refer purchases a LifeSource Whole House Water System, you receive \$100 and they get a \$100 discount on their new system!

**Earn \$400 for each referral when you join our Platinum Protection Program.**



Refer a friend today and earn at [LifeSourceWater.com](https://LifeSourceWater.com)

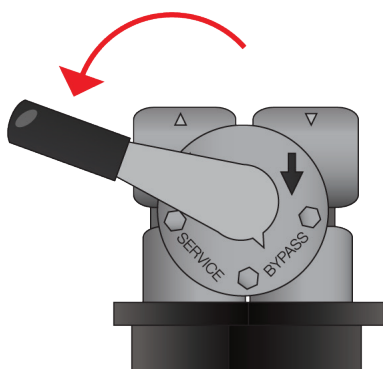


## A NOTE TO YOUR PLUMBER

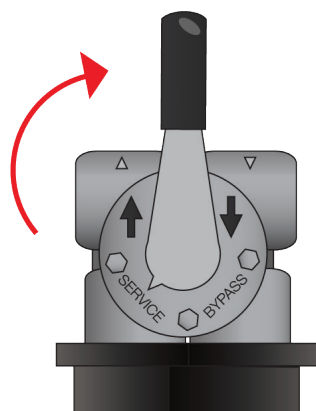
This page includes tips and important reminders. We recommend customers share this page with outside plumbers doing work in the home. The following information will ensure that your LifeSource service is not interrupted.

### Important Reminders

- This manual pertains to both the 1620S (1") and 1620E (1.25"). Please make sure you use appropriate fittings for the model being installed.
- There is a built-in bypass valve to isolate the tank for servicing.
- **THE SYSTEM WILL FAIL AND WARRANTY WILL BE VOIDED IF INSTALLED INCORRECTLY.**



**Figure 1** - Filter valve  
IN BYPASS position



**Figure 2** - Filter valve  
IN SERVICE position

# ELITE SERIES | WHOLE HOUSE WATER FILTRATION SYSTEM

**Models:** 1620S For  $\frac{3}{4}$ " - 1" Water Mains • 1620E For 1  $\frac{1}{4}$ " Water Mains

## Filter Specifications

**Certified Rating:** 2.2 million gallons

**Flow Rate Tested At:** 10 gpm

**Max Flow Rate:** 17 gpm

**Dimensions:** 10" x 62.5"

**Required Install Space:** 15" x 66"

**Pressure Drop:** 4 psi

**Regulated Pressure:** Min. 40 - Max. 100 psi

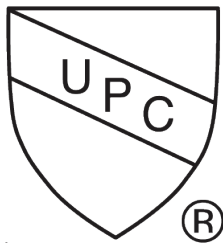
**Power Requirement:** 1 standard 110v electrical outlet within 5' of system or a wired 24v transformer for a more distant electrical outlet.

**Rinse Line:**  $\frac{1}{2}$ " PVC to drain/ irrigation which must accommodate 7 gpm for a short period of time.

**Temperature:** In areas where outside temperatures are less than 32°F for an extended period of time, insulation is required.

## Certification

Elite Series Model 1620 is ANSI/NSF-42 tested and certified for a filtration capacity of 2,228,396 gallons of water by the International Association of Plumbing and Mechanical Officials (IAPMO).



LifeSource has the highest rated capacity of any whole house water system in North America.







## QUICK FACTS

The LifeSource Elite Water Filter removes harmful chemicals, without using salt or additives.

### 1620S & 1620E Elite Water Filter

LifeSource Whole House Water Systems transform your tap water into clean, great tasting drinking water that flows from every faucet in your home. Our filters use a high grade, proprietary granular activated carbon and are NSF/ANSI tested and certified.

#### Filter Quick Facts

- LifeSource systems reduce the objectionable taste and odors of chlorine without adding anything to your water.
- LifeSource automatic rinse cycles clean out sediment in the carbon bed.
- LifeSource systems are environmentally friendly. The rinse water can be used to water a garden or flower bed so water isn't wasted.
- LifeSource systems are tested in an ANSI accredited laboratory by the International Association of Plumbing and Mechanical Officials (IAPMO) to NSF standards.

# BEST PRACTICES | MAXIMIZING THE BENEFITS OF THE ELITE FILTER SYSTEM

A LifeSource carbon filtration system will improve the properties of your water throughout the entire home. Below are some things to expect and recommendations that can maximize the benefits of the system.

**Automatic Dishwasher** - Water spots on dishes and on the surface of the dishwasher should be greatly reduced. We recommend immediately reducing the amount of dishwashing detergent after installation of your system. **For best results reduce soap usage by about 75%.** Using dishwashing detergents that are low in phosphates is better for the environment and reduces water spots. Sour salt\* or **Lemi Shine®** can help reduce water spots and will aid the ScaleSolver in clearing scale buildup from dishwashers. **Dishwashing pods contain more than the optimal amount of soap per load and are not recommended.**

*\*Citric Acid (also known as “sour salt”) is a natural acidic ingredient found in all citrus fruits. Sour Salt is the most effective, natural and inexpensive cleaning agent for mineral deposits.*

**Washing Machines** - Laundry will require less detergent. **For best results reduce soap usage by about 75%. Do not use detergent packs or pods.** Packs or pods will overwhelm your washing machine with excess soap, resulting in the excess soap remaining on clothes after the rinse cycle.

**Glass Shower Doors and Tiles** - Water spots will be reduced. When water evaporates off a surface, small spots may be left behind. These spots are easily removed with a damp cloth or sponge. **We suggest using a squeegee to wipe down shower doors immediately after each shower.**

**Bath** - Soaps and shampoos will lather more than with unconditioned water. Soaps and shampoos will also rinse off much easier without the slippery feel that is normally associated with soft water. We recommend using low phosphate soaps.

In extreme hard water problems, call us about the ScaleSolver, our hard water scale prevention system. The LifeSource ScaleSolver is a high performance, salt-free, scale prevention system. The ScaleSolver conditions minerals in water as it enters your home and prevents annoying scale buildup. The ScaleSolver system does not add anything to water and retains healthy and beneficial minerals such as calcium and magnesium.



Please see our tips to **Minimize Mineral Spots.**



## MINIMIZING MINERAL SPOTS

**Dishwashers** - LifeSource systems retain nutrient minerals, which may result in limited spotting on glasses in dishwashers. Generally, Cascade Complete dishwasher detergent will resolve this issue (use  $\frac{1}{2}$  of recommended amount). However, if you still have mineral spotting, try adding 1-2 tsp. of LemiShine or Sour Salt in the rinse cycle.



### Do Not Use Pods

They contain more detergent than needed.

**Fixtures & Chrome or Stainless Steel Surfaces** - Buildup of water spots on chrome fixtures and stainless steel sinks are easy to remove with Bar Keepers Friend or Pledge stainless steel wipes. You can also pre-treat your fixtures with faucet wax.



**Glass Shower Doors** - Shower doors show spots no matter what system you have. To prevent lime scale buildup from starting, simply buff shower doors with Rain-X or Amaz and squeegee regularly.







## PRE-INSTALLATION INSTRUCTIONS

Read the following instructions completely before installation. Observe all local plumbing and building codes when installing.

### Elite Water Filter Location Requirements

- **DO NOT** install, modify or use this equipment in any manner other than specified in this user manual.
- The system should be placed within five feet of a 110-volt electrical outlet. A 24-volt transformer can be used if there isn't an outlet within five feet available. Be sure to secure the transformer to the electrical outlet with the screw provided.
- **Allow at least 4" above the carbon filter tank for easy removal of valve cover.**
- **DO NOT** install unit in direct sunlight or in areas where the system will be exposed to extreme weather or temperatures below freezing. Damage to the tanks may result.
- Copper and other metals in water must not be above EPA standards for municipal water.
- System must operate in a vertical position. Do not lay it down during operation. The system may be placed in any position during shipping and installation, but must be operated in the vertical position.
- **PROTECT SYSTEM FROM WATER HAMMER:** Where water hammer is present, it is recommended to install a pressure regulator in front of the system. This protects the equipment from water hammer damage.

# CAUTIONS & REQUIREMENTS | 1620 S&E ELITE WATER FILTER

1. Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.
2. LifeSource Water Systems are attached to the main water line going into the home. [The pipe connection is made after the pressure regulator, if present, and after the sprinkler supply line.] Attaching irrigation or sprinkler lines to the LifeSource Water System is not recommended. Make sure house water is on the main line. Some kitchen cold water lines are plumbed separately if previously plumbed for water softeners.
3. The filter tank comes with a bypass valve included. Arrows on top of the bypass valve indicate the incoming and outgoing water flow [Page 4, Figure 1].
4. **CHECK WATER PRESSURE:** The system is rated for 100 psi. Water pressure measuring 80 psi during the day may surge to over 100 psi at night when self-cleaning occurs. If daytime water pressure on main line is above 80 psi, a pressure regulator [See Figure 4] is required.
5. All filter systems have a rinse drain line [See Figure 5] with a restrictive washer determining the gallon per minute (gpm) flow rate. That outlet should run to a drain or outdoor location with sufficient percolation, such as a flower bed or drain.
6. An **AIR GAP** must be used in connecting to a drain line to prevent possible back siphoning into the tank [See Figure 6].

**NOTE:** Devices that create an air gap can be purchased at plumbing supply stores.

7. LifeSource filters come equipped with a timer to automatically rinse and clean the system on a regular basis. Manually rinsing this system will not be necessary after the first rinse.



Figure 4 - Water Pressure Gauge



Figure 5 - System Rinse Line

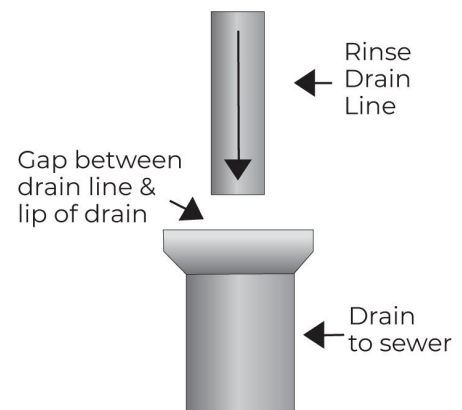


Figure 6 - Air Gap Illustration

# CAUTIONS & REQUIREMENTS | 1620 S&E ELITE WATER FILTER

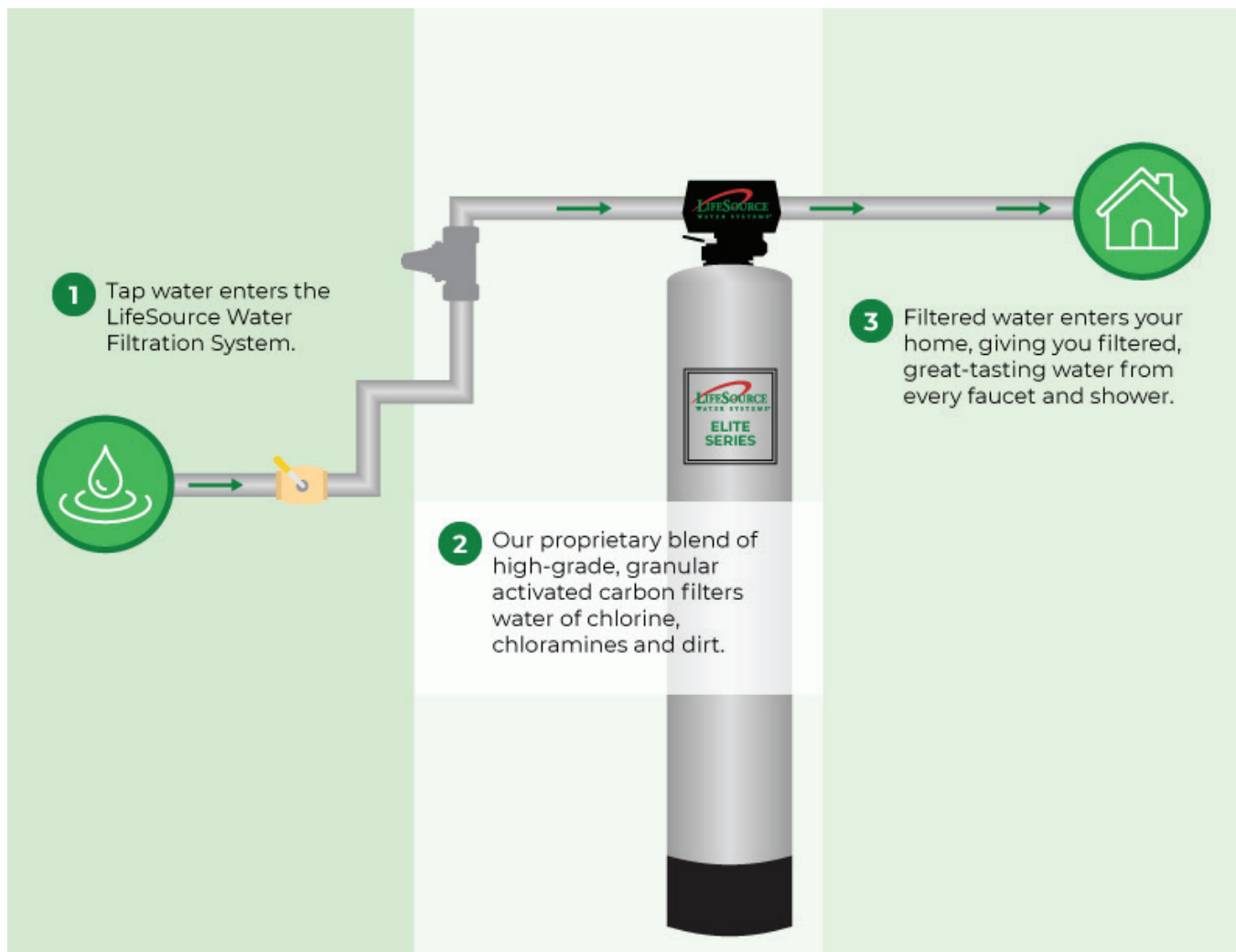
8. **DO NOT CONNECT THE FILTER RINSE LINE TO AN AIR CONDITIONER DRAIN LINE.**

9. If the system was delivered with the valve head pre-installed on the tank, **DO NOT ATTEMPT TO REMOVE THE VALVE HEAD.**

**NOTE:** For filters delivered without the valve head installed - **PRE-FILL** the tank with water after the tank has been placed at the installation site. This will allow the water to assimilate into the carbon and air to escape prior to operation.

10. **REMOVE OR CHANGE ANY EXISTING FILTERS** on the refrigerator water line, beneath the sink and on any other water lines in the home. Any such filters, if retained, should be routinely changed per manufacturer's recommendations.

**Figure 6 - Elite Filter Water Loop Example**







## INSTALLATION INSTRUCTIONS

All installations are required to be completed in accordance with local building and plumbing codes.

**NOTE:** If a re-circulating pump is present on your hot water heater, unplug the pump **PRIOR** to shutting off the water supply to avoid a burnout of the pump motor.

1. Shut off the water at the water main. Open a water spigot connected to the home to drain water from pipes.
2. Place the tank in final install location. Make sure the tank is level. Rotate the valve lever into BYPASS position to allow air to escape **[See Page 4, Figure 1]**.

**NOTE: If using the 24-volt transformer,** run low voltage wire and make connections but do not plug in at this time.

3. Plumb in the filter tank. System comes with a 1" connected bypass. See arrows on the valve head **[See Page 13, Figure 7]** to position incoming and outgoing pipes.

**NOTE:** If installing a sediment filter, plumb in the sediment filter before the carbon tank. Care should be taken to cool the plastic casing when soldering nearby pipe connections. The house ground wire, if necessary, should be looped around the system to maintain proper grounding.

# INSTALLATION INSTRUCTIONS

4. **Connect the Rinse Line** - The rinse line should be directed to a ground location that has sufficient percolation such as a flower bed or a drain. **In areas where freezing occurs, the rinse line cannot be located outdoors.**

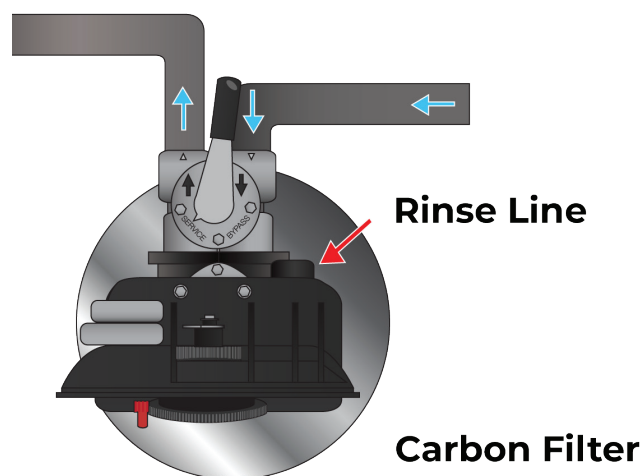
This system requires either a ½" O.D. (outside diameter) or ½" PVC pipe. Connect the rinse line on the filtration tank, using care not to overtighten. If using PVC pipe, ⅛" holes can be drilled about 4" apart along the pipe lying on the ground to better distribute the water in a garden area. **DO NOT cap the end of the pipe or connect the end of the pipe to an irrigation drip line or an air conditioner drain line.**

**NOTE:** An air gap is required when attaching a rinse line to a sewer line. The air gap will prevent backflow contamination [See Page 11, Figure 6].

**NOTE:** Install a water spigot post LifeSource Water System.

5. **BEFORE TURNING ON THE MAIN WATER LINE** - ensure the built-in bypass lever is still in the **BYPASS** position [See Page 4, Figure 1]. Plug the system into 110-volt; or, if using the 24-volt, use the supplied 24-volt transformer.
6. Open a nearby hose bib that is connected to the home. Slowly turn on the main water supply. Check all connections for leaks.

**Figure 7 - Elite Water Filter View from Above**



# INSTALLATION INSTRUCTIONS

## Grounding the System

NOTE: In cases where household plumbing lines are used for grounding the house, it may be necessary to use a copper wire to jump over the LifeSource equipment to continue proper grounding.

1. Cut copper jumping wire to the appropriate length. The wire should reach from the incoming water main to the water piping entering the house.
2. Clamp copper wire to the incoming water main [See Figure 8]. Then clamp the other end of the copper wire to water pipe entering the house. This will ensure proper grounding.
3. Adjust the copper wire to fit the installation configuration.



Figure 8 - Copper wire clamped to incoming water main

## FIRST RINSE CYCLE OF NEWLY INSTALLED SYSTEM

After installing a new carbon filter tank, it is very important the system is rinsed thoroughly to remove the dust and carbon fines that are present in the tank.

**NOTE: At the beginning of the manual rinse cycle, the water flowing from the rinse line will come out almost black.** This is normal. The high grade carbon filter is being thoroughly rinsed. Each time you manually run a complete rinse cycle, the new filter is cleaned and prepped. The water from the system's rinse line will turn from black to gray and then get clearer with each rinse cycle you complete.

**NOTE:** If the tank has not been pre-filled with water, extreme care must be taken in the initial filling. Filling the tank with water too quickly can cause the carbon to be forced into the valve head and may jam or ruin the piston which controls the rinse cycle.



# FIRST RINSE CYCLE OF NEWLY INSTALLED SYSTEM

1. Electrical power must be on. Plug the system into 110 volt; or, if using the 24 volt, use the supplied 24 volt transformer.
2. Lift off the valve cover on the filter unit and turn the control knob on your left (as you face the tank) **CLOCKWISE** to the **BACKWASH** position (notch roughly to the 12 o'clock position) [See Page 17, Figure 11].
3. Using the built-in bypass lever on the carbon filter tank as the control for the flow of water, **GRADUALLY** move the lever to the **IN SERVICE** position [See Page 4, Figure 2] to allow the water to **SLOWLY** fill the tank. A moderate amount of air will escape from the rinse line as the water fills the tank.

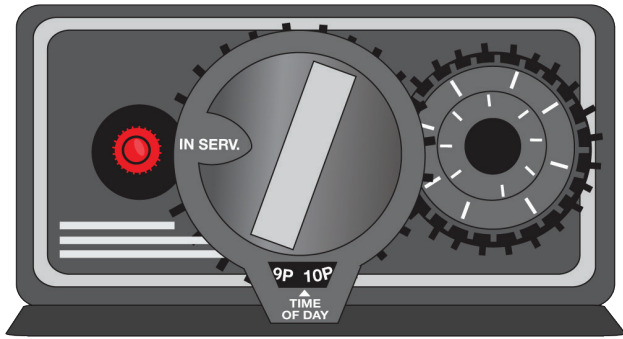


Figure 9 - Filter **IN SERVICE** position

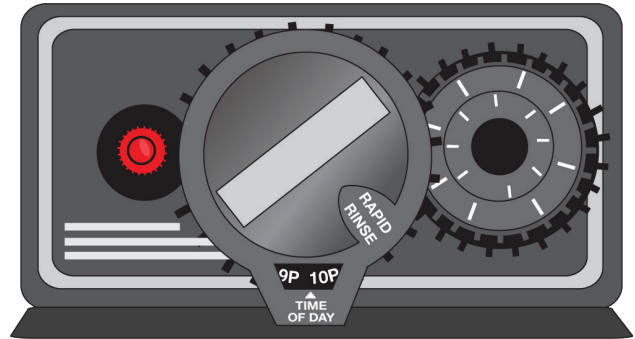


Figure 10 - Filter **RAPID RINSE** position

## MANUAL RINSE INSTRUCTIONS

4. Rotate the control knob at the top of the filter tank **SLOWLY** clockwise to **RAPID RINSE** [See Figure 10] (between 4:00 and 5:00). Stop and leave it on **RAPID RINSE** for 2-3 minutes. Water will run out of the rinse line during this time.
5. Turn the control knob **SLOWLY** clockwise to **BACKWASH** (approximately 12:00). While turning the control knob, the water will stop running out of the rinse line. Once in the **BACKWASH** position, the water will once again begin flowing out of the rinse line. Stop and let it run for 2 or 3 minutes at **BACKWASH**.

# MANUAL RINSE INSTRUCTIONS

6. **Repeat instructions 4 & 5** to manually rinse the filter. **This process can take up to 20-30 minutes** and will need to run 4-5 times until the water from the rinse line runs clear.

**NOTE:** If the water is still gray or if it has tiny black particles in it, repeat the manual rinse cycle until the water is totally clear.

7. After the manual rinse cycle has been completed, turn the main dial on the filter unit to the **IN SERVICE** position **[See Page 15, Figure 9]**. Make sure the control lever is fully in the **IN SERVICE** position. Now, put the ScaleSolver outlet in the **IN SERVICE** position. Water will now be flowing through the whole Elite PowerPac to feed the house. **Remember to set the timer for self-cleaning to the current time of day.**

**NOTE:** If you have unplugged the recirculating pump, plug it back in.

## SYSTEM TIMER

Self-cleaning is programmed to occur at approximately 2:00 a.m. every 14 days and requires 2 hours to complete a full cycle. During the self-cleaning cycle, the filter is in bypass mode. The system will not filter incoming water at this time.

### Changing Self-Cleaning Cycle

If you would like self-cleaning to occur at a different time, you must adjust the time of day. For example, if you would like self-cleaning to occur at 12:00 a.m. (two hours earlier than programmed), you must set the clock two hours ahead of the actual time. **Adjusting the clock to read two hours later than the actual time tricks the automatic rinse cycle into thinking it is 2:00 a.m. when it is really only 12:00 a.m.**

## Setting Timer

**To reset the weekly automatic self-cleaning timer [See Figure 11]**

- Remove the cover at the top.
- Press and hold down the red button (A).
- Place your finger on top of the large gear (B) and rotate until the correct “present time of day” shows in the lower window (C).
- Release the red button and jiggle the large gear (B) to ensure gear locks into place.
- Replace the cover.

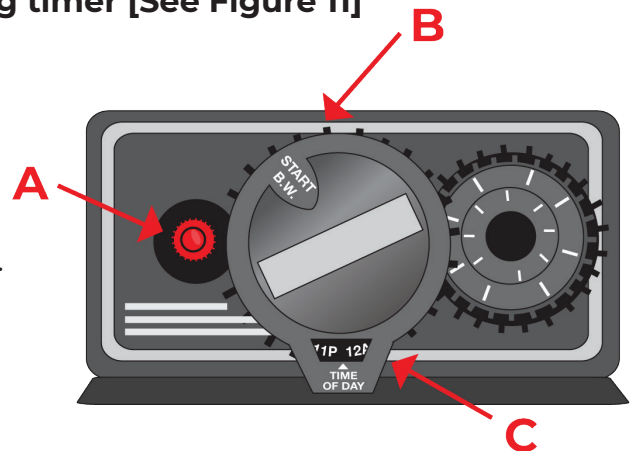


Figure 11 - Filter **BACKWASH** position

**After a power outage, check the timer and set to the correct time of day.** To determine if the timer has power, lightly place your finger on the gray clock located on the back of the timer face. If the clock is warm, it is receiving power.



See video instructions at [LifeSourceWater.com](https://www.lifesourcewater.com)

## POST-INSTALLATION INSTRUCTIONS

**Perform immediately after new system is installed.**

1. To release air from pipes, turn on an outdoor spigot connected to the home water line. Flush lines of old water by running water for 2-3 minutes from each tub, shower and faucet in the home. Remember that the water heater will be filled with old water.
2. Aerators on faucets, faucet heads, toilets, etc. may need to be cleaned due to scale and sediment that dislodges from old pipes.

**NOTE: OLD PIPES THAT HAVE ACCUMULATED SEDIMENT ONLY.** For the first 15 days, run water for a couple of minutes after it has been sitting in the pipes overnight or for a prolonged period.



## Air in the Water After the System is Installed

If the water appears cloudy when you fill a glass of water, this usually indicates that air is in the water lines. Open all faucets in the house and run water for a couple of minutes to flush out the air. **It may take longer for air in pipes to dissipate completely. During this time your water is safe, but may appear slightly cloudy.**

## Water Heater

1. Set the temperature at the medium setting to achieve 120° F. Older water heaters may have to be turned to the highest setting to achieve this temperature due to scale buildup in the unit.
2. One month after the system was installed, drain hot water heater until the drained water runs clear. Old water heaters may descale with LifeSource water and should be drained after one month as scale dislodges. In addition, a water heater should be drained once a year per manufacturer's instructions.
3. Water heaters can easily be drained by attaching a hose to the faucet at the bottom of the unit. Open the faucet and allow the water to run until it's fairly cool.
4. Recirculating pumps should be unplugged if the main water line is shut off in order to avoid burning out the motor. They should also be unplugged when draining the water heater.

## Tankless Water Heater

Consult manufacture's instructions for flushing tankless water heater.

# TROUBLESHOOTING

## If Water Has Bad Taste or Odor

### 1. **Verify that the BYPASS valve is in the SERVICE position**

If the bypass is partially opened, a cross-mixture of filtered and tap water will be present.



**See Page 4 to view correct BYPASS position.**

### 2. **Check Electrical**

Verify that the valve is plugged in and the clock is running. If the clock is not running, it may need a new motor or transformer (if using a 24-volt head). Always check the transformer first.

## Self-Cleaning Cycle is Running Continuously

If water continually flows from the rinse drain line, a cross-mixture of filtered and tap water will be present. Immediately put the system in bypass and call LifeSource Water at 800-334-5009. This may be a sign of a mechanical issue.



**See Manual Rinse Instructions on Page 15 for more details.**

## System is Self-Cleaning at Undesirable Time

Reset self-cleaning timer.



**See video instructions at [LifeSourceWater.com](https://www.lifesourcewater.com)**

# LIFESOURCE WATER SYSTEMS, INC. LIMITED WARRANTY

## Models

| Filters: |       | ScaleSolvers®: |       | Quantum Disinfection: |
|----------|-------|----------------|-------|-----------------------|
| • 810S   | 1"    | • SS-810       | 1"    | • ApaPure 12          |
| • 1620S  | 1"    | • SS-5544S     | 1"    |                       |
| • 1620E  | 1.25" | • SS-5544E     | 1.25" |                       |
| • 2250S  | 1"    | • SS-6633SE    | 1.5"  |                       |
| • 2250E  | 1.25" | • SS-6633LE    | 2"    |                       |
| • 2250SE | 1.5"  | • SS-7722LE    | 2"    |                       |
| • 4140SE | 1.5"  |                |       |                       |
| • 4140LE | 2"    |                |       |                       |

## What is Covered?

LifeSource Water Systems, Inc. ("LifeSource Water") warrants to the original purchaser ("Purchaser") that the products and models listed above (the "Products") are free from defects in material and workmanship for the period commencing upon the date of purchase and continuing for the specified period of time after that date as described below (the "Period of Coverage"). This limited warranty (the "Limited Warranty") is subject to the terms within this document. For the Limited Warranty to apply, the Products must be installed and operated according to LifeSource Water's written installation instructions, the manufacturer's recommendations, and current and local building and plumbing codes. Improper installation or operation will void the Limited Warranty. LifeSource Water recommends installation by a licensed plumber. The Limited Warranty does not extend to Products that are installed and operated outside of the United States or to Products that are moved or reinstalled at a location other than the original site.

| Item                                      | Period of Coverage (from date of purchase) |                                  |
|-------------------------------------------|--------------------------------------------|----------------------------------|
|                                           | Residential Applications                   | With Platinum Protection Package |
| <b>Carbon filter tanks (except 810S)*</b> | 10 years                                   | 12 years                         |
| <b>810S*</b>                              | 5 years                                    | 5 years                          |
| <b>ScaleSolver®*</b>                      | 5 years                                    | 5 years                          |
| <b>ApaPure Filter Valve</b>               | 2 years                                    | 2 years                          |
| <b>Valve Head</b>                         | 3 years                                    | 12 years                         |

\*Tank media is not covered under warranty.

# LIFESOURCE WATER SYSTEMS, INC. LIMITED WARRANTY

## What will LifeSource Water Do?

During the Period of Coverage, LifeSource Water will repair or replace the Product or any part or component that is defective in materials or workmanship. All repair parts will be LifeSource Water parts. All repairs or replacements will be performed by a qualified professional who is properly trained to do the type of repair.

Replacement of the Product may only be authorized by LifeSource Water at its sole discretion. LifeSource Water does not authorize any person or company to assume for it any obligation or liability in connection with the replacement or repair of the Product. If LifeSource Water determines that repair of the Product is not possible, LifeSource Water, at its sole discretion, may replace the Product with a comparable product. The warranty claim for Product parts and labor may be denied if terms and conditions of the Limited Warranty are not satisfied, including but not limited to those described in the section “What is Not Covered?” below.

## How to Obtain Service

For the name of a trained and qualified professional, please visit [LifeSourceWater.com](http://LifeSourceWater.com) or call LifeSource Water at 1-800-334-5009.

## What is Not Covered?

The Limited Warranty is conditioned upon the proper installation and operation of the Product by the Purchaser. The Limited Warranty does not cover the following:

- Accident, abuse, or misuse.
- Alteration of the product or any component part.
- Misapplication of this product.
- Improper installation (such as but not limited to):
  - The Product was not installed according to LifeSource Water’s written instructions, the manufacturer’s recommendations, or the application local and state codes.
  - Incorrect water pressure.
  - Water pressure exceeds 100 psi or incoming temperature is higher than 120°F.
  - Product being installed in a corrosive environment.



# LIFESOURCE WATER SYSTEMS, INC.

## LIMITED WARRANTY

- Improper maintenance, such as system not continuously connected to an operating power source.
- Any other cause not due to defects in materials or workmanship
- Any component failure due to abuse, fire, freezing or other acts of nature, violence, or improper installation.
- The Limited Warranty is terminated if granular activated carbon media has been coated with excessive iron, silt, mud or other foreign substances. It is recommended that regular self-cleaning should be automatically set for the Product to a 12 or 14-day period. Please refer to your owner's manual for specific time frame.
- Use of the Product with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.
- The Limited Warranty is terminated if the Product is moved or reinstalled at a new location.
- This Limited Warranty does not apply to any product whose serial number or manufacture date has been defaced.
- The Product is purchased, installed, or operated outside of the United States.
- Damage due to acts of nature.

### Limitation on Warranties

EXCEPT AS SET FORTH IN THE LIMITED WRITTEN WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND LIFESOURCE WATER MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE;

WARRANTIES OF TITLE OR NON-INFRINGEMENT;

DESIGN, CONDITION, QUALITY, OR PERFORMANCE OF THE PRODUCT;

THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR

COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

# LIFESOURCE WATER SYSTEMS, INC. LIMITED WARRANTY

NOTHING CONTAINED IN LIFESOURCE WATER'S WEBSITE, OWNER'S MANUAL, PROMOTIONAL MATERIALS, OR OTHER DOCUMENTS PROVIDED TO THE PURCHASER SHALL BE CONSTRUED TO CREATE AN EXPRESS WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. ALL IMPLIED WARRANTIES AND CONDITIONS THAT MAY ARISE BY OPERATION OF LAW, INCLUDING IF APPLICABLE THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE LIMITED WRITTEN WARRANTY STATED HEREIN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ADDITION, LIFESOURCE WATER SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM THE PURCHASE, USE, OR MISUSE OF, OR INABILITY TO USE THE PRODUCT OR ARISING DIRECTLY OR INDIRECTLY FROM THE USE OR LOSS OF USE OF THE PRODUCT OR FROM THE BREACH OF THE EXPRESS WARRANTY, INCLUDING INCIDENTAL, SPECIAL, CONSEQUENTIAL OR SIMILAR DAMAGES, OR LOSS OF ANTICIPATED PROFITS OR BENEFITS, OR FOR DAMAGES ARISING FROM ANY TORT (INCLUDING NEGLIGENCE OR GROSS NEGLIGENCE) OR FAULT COMMITTED BY LIFESOURCE WATER, ITS AGENTS OR EMPLOYEES, OR FOR ANY BREACH OF CONTRACT OR FOR ANY CLAIM BROUGHT AGAINST PURCHASER BY ANY OTHER PARTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT AND STATES PURCHASER'S EXCLUSIVE REMEDY. IF ANY PORTION OF THIS LIMITED WARRANTY IS HELD ILLEGAL OR UNENFORCEABLE BY REASON OF ANY LAW, SUCH PARTIAL ILLEGALITY OR UNENFORCEABILITY SHALL NOT AFFECT THE ENFORCEABILITY FOR THE REMAINDER OF THIS LIMITED WARRANTY WHICH PURCHASER ACKNOWLEDGES IS AND WILL ALWAYS BE CONSTRUED TO BE LIMITED BY ITS TERMS OR AS LIMITED AS THE LAW PERMITS.

The Limited Warranty allocates risk of the Product failure between the Purchaser and LifeSource Water, and LifeSource Water's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and contractors of LifeSource Water are not authorized to make modifications to the Limited Warranty, or make additional warranties binding on LifeSource Water. Accordingly, additional statements such as advertising, or presentation, whether oral or written, do not constitute warranties by LifeSource Water and should not be relied upon.

**Contact Us:** [LifeSourceWater.com/Warranty](http://LifeSourceWater.com/Warranty)

911 E. Colorado Blvd Suite 100, Pasadena, CA 91106 | 800.334.5009



## WE'RE HERE TO HELP

**Thank you for being a valued member of the LifeSource Water Family.**

We hope you enjoy having clean, delicious water for your family and home. Together we are making a difference to decrease plastic waste from bottled water.

**We pride ourselves on excellent customer service.**

You can find answers to common questions and detailed video instructions on our customer care page at **LifeSourceWater.com** or give us a call at **(800) 334-5009**.

**Stay in touch!**

